

Little's Fun CAMPS POLICIES & PROCEDURES

No refunds, exchanges, or credits once a camp is purchased for any reason, even if you are unable to attend the camp for any reason.

Transfer Policy: There is an opportunity to transfer camps if:

- Transfer is done prior to the camp start date, and the camp you are transferring to must have open enrollment
- \$15 transfer fee will be assessed per child

Late Pick Up Fees:

- \$40 late pick up fee: Camp is over at 2:00p, if you pick up past 2:10, a "no question asked fee" will be automatically charged to your card on file.
- You may not drop off before 8:55 a.m.

Drop off procedure for ALL Camps (except soccer camp):

- Parents Park, get out of the car, and go into the gym
- Camp coaches will be checking off rolls & giving wristbands. After they have checked in & gave wristbands, they go inside and have a seat on the bleachers until the majority of campers have arrived.

Pick Up Procedures: Pull up to the car line, like school. YOU MUST HAVE YOUR CAR TAG TO PICK UP

- Campers will be lined up on the sidewalk to meet their transportation/parent/guardian
- IF YOU DO NOT HAVE YOUR CAR TAG, YOU WILL BE DIRECTED TO PARK AND WAIT FOR THE CARLINE TO FINISH BEFORE YOU MAY COME IN TO PICK UP YOUR CHILD
- WE WILL ASK FOR YOUR ID TO MATCH TO YOUR PARENT PORTAL
- YOU MUST ADD ANY PICK UP PERSON AS A GUARDIAN IN YOUR PARENT PORTAL

Food

- Bring your own lunch, drinks, and snacks.
- You can purchase snack & drink punch cards through your parent portal for \$10 or \$20. You can send cash however, we are not responsible if it is lost, given away or used all at one time.
- Punch cards are best if you are sending money for the week.
- We will not monitor what they buy or set limits per day.
- We will not hold on to your campers cash. Each camper must be responsible for their own belongings and cash for snacks.
- No refunds, transfers or credits will be given for snack cards.
- We do not have a place to refrigerate or heat up food.

Lunch Process

- Lunch is from 12:00pm- 1:00pm (We will eat lunch and have a little down time in the lobby)
- We must be notified if your child has an allergy and what the food procedures are with their allergy.
- Label all personal items

Behavior

Our staff will make the rules very clear each morning to all campers frequently. The gym is a very fun place, but it can also be dangerous when rules are not followed. We will take the following action when rules are broken:

- We will give several verbal warnings
- Time out in the lobby
- Communication with the parent by telephone
- If the problem persists, and we feel like we cannot contain the issue or the camper is a hazard to him/herself or others, we will ask you pick up immediately
- We will have a discussion about your campers return
- No refunds or credits will be given if you require immediate pick up

All campers must be potty trained. We will have regular bathroom breaks, and we will allow them to go whenever needed. We can provide some assistance if there is an emergency, but they must be able to use the bathroom unassisted and communicate when they need to use the bathroom. We suggest bringing a change of clothes in your campers back pack each day if you feel even the slightest chance they may have an accident. If accidents happen, the parent will be called immediately to bring and assist in change of clothes.

- **Special Needs:** If your child has any special needs, please call Lisa at 931-581-6149 or email her at Lisa@summitsportscenter.com to discuss if this camp will be a good fit.